



Apure Limited Warranty “Warranty”

Products distributed by Apure Distribution, LLC are manufactured in accordance with the highest standards of design and manufacture, and are warranted to be free from defects in material and workmanship for a period of 1 to 3 years (depending on product type; see below) from the original reseller purchase date, under normal use, professional installation and under conditions for which the product was designed. Normal wear and tear on the fixture is not covered under this warranty, including cosmetic damage. This warranty does not apply to damage resulting from installation errors, accident, alteration, power surge or overvoltage scenarios, exposure to abnormal stress and operation conditions, misuse, tampering, negligence, or abuse. This warranty shall be void if a Product is altered, serviced or repaired by anyone other than Manufacturer. This warranty shall also be void if there is a failure to maintain the Products and the systems in which they operate in proper working conditions.

In no event shall liability under this warranty exceed the original purchase price of the product. This warranty does not apply to control uses and switches, which may be supplied by Apure Distribution, LLC only as a service to the client. The foregoing shall constitute the sole warranty and exclusive remedy of client by Apure Distribution, LLC. These warranties are in lieu of all other warranties express or implied including without limitation implied warranties of merchantability or fitness. This warranty is non-transferrable, whether by assignment or operation of law. No reseller, dealer, distributor, representative, or any other person or entity is authorized to make any representation or promise on behalf of Apure Distribution, LLC. Apure Distribution disclaims all liability for consequential damages. All other warranties are hereby excluded.

LED Fixtures (Series number followed by “1”) – Three (3) Year*

MR16 Fixtures (Series number followed by “4”) – One (1) Year*

Housings – One (1) Year*

Transformers and Drivers – One (1) Year*

*From original purchase date

Return and Repair Procedures

All warranty requests must be submitted by the original purchaser. All requests must be submitted in writing via email by contacting warrantyclaim@apure-system.com. To expedite your request, the original or photocopy of the purchase receipt issued by Apure Distribution, LLC is required. Apure Distribution will answer the request in approximately seven (7) business days, indicating the address to which the defective merchandise should be sent. The client must not return defective merchandise until receipt of authorization by Apure Distribution. When shipped to the indicated address, shipping charges and applicable taxes must be fully prepaid. During this warranty period, Apure Distribution, LLC will repair, or at its own option, replace free of charge, such merchandise as shall prove to be defective. Repair work by Apure Distribution, LLC only concerns work required to correct the reported defects and this warranty covers the work done for client and other materials furnished in the process of making repairs. All product repairs are completed at Apure Distribution’s facilities and job-site visits are not covered under this warranty.

No Labor Reimbursement

Apure Distribution, LLC is not responsible for the removal and reinstallation cost of any components or fixtures. This warranty does not cover modifications, repairs or replacements, related labor and material costs, that may be necessary to facilities or third-party products in connection with the removal, repair or replacement of the fixture under this warranty.